## Session 8 Handout

# Essential Functions of the DDD App for Hub Facilities and Decentralized Drug Distribution (DDD) Outlets

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| **Functions** | **For Hub Facilities**  | **For DDD Outlets** |
| Register participating DDD outlets | Yes |  |
| Assign clients to specific DDD outlets | Yes |  |
| Access list of clients devolved from hub facility to their outlet |  | Yes |
| Keep track of client appointments, including last and next refill dates, and last and next viral load appointment dates | Yes | Yes |
| Keep track of clients who discontinue service at DDD outlet, including reason for discontinuation | Yes | Yes |
| Conduct tuberculosis screening and assess antiretroviral therapy (ART) adherence/side effects |  | Yes |
| Manage drug dispensation to DDD outlets based on number of clients devolved to a particular outlet and specific ART regimens and other medications clients are taking | Yes |  |
| Manage drug refills and review refill history for each client |  | Yes |
| Visualize service delivery data in real time for each DDD outlet, including number of clients served and appointment-keeping rates | Yes | Yes |
| Send pre-appointment reminders | Yes | Yes |
| Track clients who miss appointments and send SMS reminders | Yes | Yes |
| Monitor drug inventory, including drugs requested, received, and dispensed and remaining balance |  | Yes |
| Send drug requests to hub facility |  | Yes |
| Monitor relevant activities in each DDD outlet by generating monthly report forms with key indicators, including (but not limited to) number of clients devolved to the outlet during that month, number of clients who received a refill, number of clients who defaulted, and number of clients referred back to the facility | Yes |  |
| Generate national and/or PEPFAR monthly summary reports including relevant key indicators | Yes | Yes |
| Synchronize data with the server | Yes | Yes |