

# CRISIS RESPONSE

## Building Paths from Crisis to Resilience

CRISIS  
RESPONSE

*FHI 360's Crisis Response team delivers life-saving services to people facing conflict and displacement, so that they can survive crises, and rebuild resilient communities.*



Kunle Lawal, FHI 360 Nigeria

### OUR APPROACH

FHI 360 envisions a world where every human being can thrive and reach their full potential. For over 30 years, we have partnered with community leaders, civic organizations, schools, health care facilities, and governments in 70 countries to improve the quality of people's lives and opportunities. Yet today, an unprecedented 65 million people around the world urgently need life-saving assistance from the causes and consequences of a global humanitarian crisis. Many people are cut off from their former communities, social systems, and careers, living in unfamiliar and often unsafe and unsustainable conditions. Numerous emergencies in fragile states are forcing people to adapt and survive incredibly risky and difficult circumstances.

FHI 360's Crisis Response team meets the urgent needs of people whose lives are jeopardized by conflict, disaster or displacement. Our multi-faceted programs integrate life-saving health care, psychosocial support, safe water sources, hygiene products and practices to people affected by crises. In every way possible, we put people first, tailor services to the local context, and build programs on the strength and resilience of affected communities.

### KEY SECTORS OF EXPERTISE



## TO DATE

We are working to serve  
**55,000**  
individuals in 3 Local  
Government Areas in  
Borno State.



FHI 360's Integrated Humanitarian Assistance to Northeast Nigeria Project is ensuring that people have access to Health, Gender Based Violence Protection, Nutrition and Water, Sanitation and Hygiene support.

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## OUR VALUES

FHI 360's programmatic expertise applied in humanitarian situations is guided by three core values:

**People First:** We pledge to Do No Harm, provide protection first and foremost, and empower local humanitarian leadership to utilize their strengths.

**Think Integration:** We deliver multi-sectoral services that meet people's multi-faceted needs, and apply evidence-based strategies for improving the impact of our integrated services.

**Begin with the End in Mind:** Each aspect of programming that saves lives is designed to create pathways for communities to rebuild their lives and rebuild social cohesion in the long term, striving to create opportunities for people to move from crisis to resilience.

## OUR PROGRAMS

### Integrated Humanitarian Assistance in Northeast Nigeria

FHI 360 is serving over 55,000 internally displaced persons (IDPs) who have been driven from their homes by conflict and destruction wrought by Boko Haram insurgents across the northeast. Since February 2017, FHI 360's crisis response team has been supporting IDPs in three communities, Dikwa, Ngala, and Banki, in Borno state.

Together with hundreds of community volunteers, local nurses, midwives and water engineers, FHI 360 staff are providing displaced Nigerians with life-saving health screenings, medications, treatment, nutrition services, psycho-social support, safer water sources, and hygiene promotions to improve their living conditions during the crisis.

Our approach in Borno State integrates urgent services with behavior-change programs designed to help people meet their basic needs, manage the unique challenges of their lives during the crisis, and rebuild their communities when it becomes possible to return home. Protection of women from sexual and gender-based violence is key to our approach, and our program provides physical safe space locations where women receive targeted counseling, individualized case management, health services, treatment, and social support. Today, with support from the U.S. Office of Foreign Disaster Assistance, FHI 360 is rapidly scaling the number of people whose needs will be met by our services in partnership with a local community health foundation, the state Ministry of Health, the United Nations, and other international organizations. As more basic needs are met, our work is expanding to new geographies and is incorporating nutrition and food security elements into programming.

### From Crisis to Resilience

As a global actor, FHI 360 is committed to drawing upon our depth and breadth of experience building local capacities and evidence for long-term development solutions. We apply lessons learned from our experience in international development work to create pathways for crisis affected people to initiate recovery and build resilient communities post-crisis.

For more information, contact the **Crisis Response team** at [crisisresponse@fhi360.org](mailto:crisisresponse@fhi360.org).