

TRAINING NEEDS SURVEY RESULTS



Background

The Meeting Targets and Maintaining Epidemic Control (EpiC) project in Vietnam is partnering with the Ministry of Labor, Invalids, and Social Affairs (MOLISA) to improve support for people who have experienced trafficking.

As part of this work, EpiC and MOLISA's Department of Social Vices Prevention (DSVP) developed and distributed a survey to understand perceived training needs as they relate to the provision of victim support. The results of the survey will inform the development of a comprehensive training that meets the needs of a variety of frontline workers, including border guards, social workers, police, and members of the Women's Union.

Survey Goals



Understand existing knowledge and skills



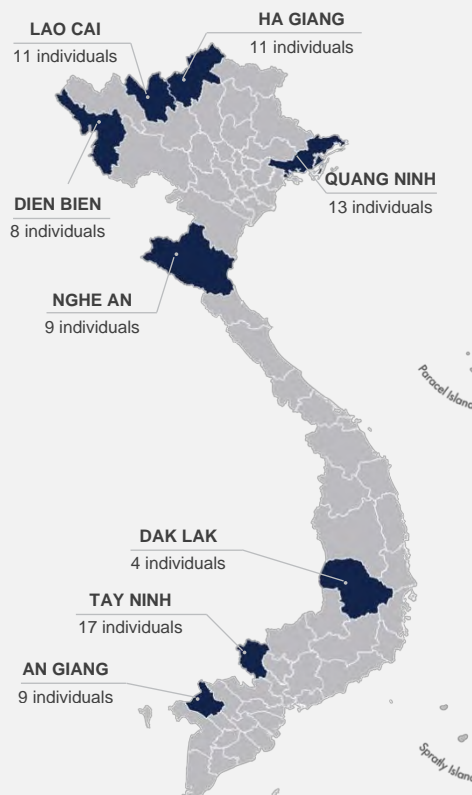
Identify challenges in victim support



Guide development of training plans and modules

Training Development Process

- Develop and implement training needs survey
- Create comprehensive training package on victim support for front-line workers
- Implement new training in Ha Giang
- Assess effectiveness and impact of Ha Giang training
- Adapt and scale training to other provinces



DSVP selected **8 high-burden provinces*** to be surveyed

**According to the Government of Vietnam*

82 individuals completed the survey



Number of individuals completed the survey in each province

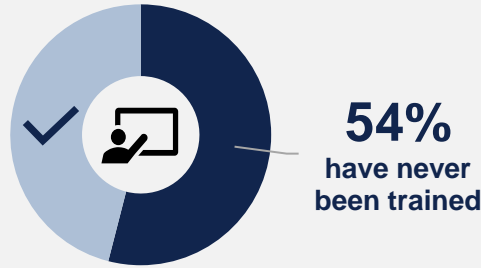
Survey Method

DSVP distributed a google form in September 2021

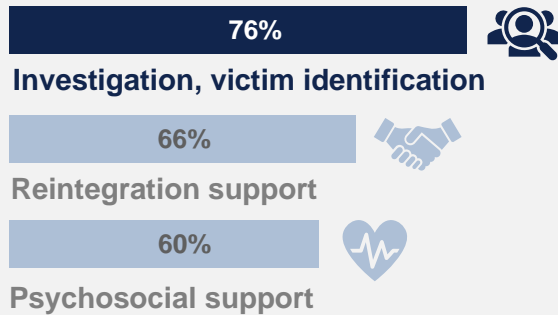
Officials had **15 days** to complete it

Key Results

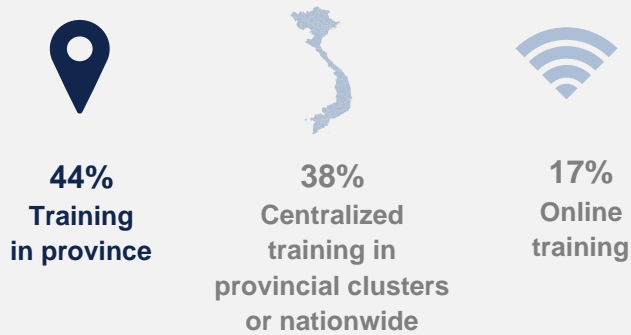
Prior attendance at a training on human trafficking



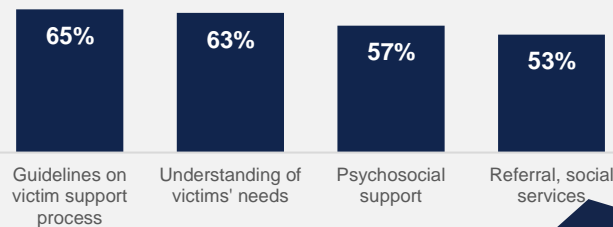
Previous types of trainings (most common)



Preferences for types of trainings



Training needs (% of respondents)



Key Takeaways

1

Frontline workers want to be trained on receiving and supporting victims, but most have yet to be trained

2

Trainings should focus on basic knowledge and skills, and should include regular coaching and support

3

Frontline workers want to receive training in person, but may be open to online options in the future

4

Training courses should cover

- » Guidance on relevant policies for victim support
- » Key process and approaches to supporting reintegration at various stages
- » Understanding victims and their needs
- » Psychosocial support

Identified Challenges

(% of respondents)

77%



Approaching and understanding victim needs

70%



Lack of support services and referral

67%



Lack of guidance on victim support process

55%



Lack of skills